

Service Form - This form is to be completed and returned with your Intercomp product for warranty service.

For Customer Service call:

Ph. +1 (763) 476-2531

Fx. +1 (763) 476-2613

Service Hours (CST) M-F 8am – 5pm

**Customer Information
Billing Details**

Name _____

Company Name _____

Billing Address _____

City, State, Zip _____

Country _____

Daytime Phone Number _____ Fax _____

Email Address _____

Card # _____

V-Code _____

Expiration Date _____

Name as it appears on card _____

Card holder's Signature _____

Date _____

Model Information

Type of Scale or Item _____

Model _____

Serial Number _____

Purchase Date _____

Purchased From _____
(Be sure to include a copy of your sales receipt, invoice, or proof of purchase date)

Has this item been in for service before?
YES
NO

Under what name or through whom? _____

When? _____

Description of Problem/Instructions

Please Call for RMA Number Prior to Shipping item(s):

RMA# _____

Account# _____

Preferred Shipping Method

Items serviced under warranty will be shipped back via UPS Ground, within the continental US, at no charge. Any charges for services beyond standard ground will be charged to you. Intercomp can provide an estimate for shipping at your request.

Please bill shipping fees directly to my account.

Account #: _____

Select Shipping Service:

- Ground
- 3 Day
- 2 Day
- Next Day

Ship to:

Name _____

Company Name _____

Billing Address _____

City, State, Zip _____

Country _____

Daytime Phone Number _____ Fax _____

If Product Is Not Under Warranty, Select One:

Option 1:

Call with an estimate

Customer will be contacted with an estimate of the charges to repair or replace the item(s) prior to work being done.

Option 2:

Repair/Replace Item(s)

I authorize Intercomp to repair/replace item(s). If charges for the service (excluding shipping) will exceed \$_____, please contact me with an estimate prior to repairing/replacing the item.

I authorize Intercomp Company to service my product(s) as I have indicated on this form. I understand that if my product is replaced, my original product will no longer be available. I also understand that if my product operates normally (no problem found), I will be charged return shipping fees.

Customer Signature _____

Date _____

**Ship Items Directly to:
Intercomp Service Department**

ATTN: RMA# _____

3839 County Road 116

Medina, MN 55340

All Intercomp products are guaranteed to be free from defects in material and workmanship for a period of 1 year on scales and 90 days for batteries, hydraulics, and cables, from the date of purchase from Intercomp. After inspection, parts returned prepaid to the factory with the original invoice, will be repaired or replaced at our option, and returned to you via UPS Ground, paid by us. Warranty does not include damage due to misuse, neglect, abuse, or modification. See Intercomp's Warranty & Service Policy for further details.